Corporate Governance as a Guarantee of Business Continuity

Executive summary

This essay delves into the crucial role of corporate governance (CG) in business sustainability, enhanced reputation, and socio-economic development. It traces the evolution of CG from the early 18th century, marked by the South Sea Company collapse and the Bubble Act, through significant regulatory reforms post the Great Depression and the Sarbanes-Oxley Act following early 21st-century scandals. The essay emphasizes the unique importance of CG in family businesses, which form a substantial part of global and Latin American economies, highlighting their specific challenges like succession planning and the need for professionalization.

Addressing these challenges through tailored CG solutions is crucial, acknowledging that "one size doesn't fit all." Effective governance in family businesses involves clear structures, robust policies, and formalized documents, ensuring long-term stability and growth. Additionally, the essay explores future CG directions, emphasizing digital transformation, sustainability, and ESG criteria. By adopting these evolving practices, family businesses can navigate complexities, secure their legacy, and contribute significantly to the global economy, ensuring stability and success for future generations.

Introduction

Imagine a thriving company, suddenly spiraling into bankruptcy, not due to poor quality in their products or services, nor because of a shortage of talented employees, but solely due to a lack of structure and poor decision making. This is where corporate governance steps in. It's the backbone that ensures accountability, strategic direction, and long-term success in businesses.

Corporate Governance is more than just a buzzword; it's a framework that dictates how companies are directed and controlled. It ensures that businesses operate transparently, ethically, and efficiently, aligning the interests of stakeholders and management.

In modern business, the importance of CG cannot be overstated. It fosters investor confidence, enhances company reputation, and promotes long-term sustainability. Effective CG practices are not just about compliance; they are about creating a culture of accountability and integrity within the organization. This is particularly crucial for family businesses, which face unique challenges due to their intertwined family and business dynamics.

By implementing good CG practices, businesses can navigate challenges more effectively, mitigate risks, and capitalize on opportunities. In this essay, we will explore the historical evolution of corporate governance, examine the importance and impact of family businesses on economic growth, discuss the unique challenges family businesses face, and propose how tailored corporate governance practices can address these challenges. Finally, we will look at the future directions of corporate governance in the context of emerging trends and technologies.

Development of the research

Historical Evolution of Corporate Governance

When discussing the roots of corporate governance, it's essential to look back to the early 18th century, particularly to the South Sea Company collapse in 1720. This event was a turning point in financial history. The South Sea Company was established to finance the British government through speculative trading ventures, particularly in the lucrative slave

trade. However, disputes with Spain led to the collapse of its stock prices, devastating many investors. In response, the British Parliament enacted the Bubble Act, which aimed to prevent corporate fraud and speculative behaviors by requiring any joint-stock company to obtain royal approval and pay a fee for its formation.¹ This act set the foundation for increased regulation and transparency in business practices, highlighting the importance of oversight to protect shareholder interests.

Fast forward to the early 20th century, corporate governance continued to evolve, particularly in response to the economic turmoil of the Great Depression in the 1930s. The stock market crash of 1929 exposed significant flaws in corporate management and financial reporting, leading to widespread calls for more solid governance structures. The need for better governance became evident as companies struggled to balance the interests of shareholders with those of the broader community. This period saw the rise of two distinct approaches to corporate governance: the Shareholder Approach, prevalent in the Anglo-Saxon world, which viewed companies primarily as instruments for maximizing shareholder value; and the Stakeholder Approach, common in continental Europe, which considered the interests of a broader group of stakeholders, including employees, customers, and the community.

Post-World War II, the global economic landscape underwent significant changes that further shaped corporate governance practices. The end of the war in 1945 ushered in an era of globalization, where economies became increasingly interconnected. Companies faced new challenges, such as adapting to diverse cultural and regulatory environments. Governments imposed stricter demands on companies to enhance their efficiency and competitiveness in a growing and diversifying market. This period emphasized the need for companies to

¹ Tobin, D. (2021). Creating Order in the absence of Formal Regulations and Law: a Historical perspective on Corporate Governance and the Joint Stock Company (SOAS Research Online). Retrieved from: https://eprints.soas.ac.uk/24138/1/JSC%20Creating%20Order.pdf

continuously improve their governance practices to thrive in an ever-evolving global economy.

Moreover, the late 20th and early 21st centuries were marked by significant corporate scandals that underscored the critical importance of strong governance. Scandals involving companies like Enron, BCCI, and Maxwell Communications revealed severe deficiencies in corporate oversight and ethics. These incidents led to substantial financial losses and eroded public trust in corporate management. In response, governments worldwide implemented stricter regulations to ensure greater accountability and transparency. One of the most notable regulatory responses was the Sarbanes-Oxley Act of 2002 in the United States. This legislation introduced rigorous measures to enhance financial reporting accuracy, establish independent auditing procedures, and hold corporate executives accountable for their actions. The global implications of the Sarbanes-Oxley Act influenced corporate governance reforms in many other countries, promoting a culture of transparency and accountability.²

From the facts presented, it becomes clear that the historical evolution of corporate governance reflects a continual process of learning and adaptation. From the early days of the South Sea Company and the Bubble Act to the regulatory reforms inspired by modern corporate scandals, each era has contributed to the development of governance practices that aim to balance the interests of shareholders, stakeholders, and the broader society. Understanding this evolution helps appreciate the complexities and importance of effective corporate governance in today's dynamic business environment.

Reflecting on these historical cases a pattern of common mistakes emerges. These include lack of transparency, inadequate oversight, and poor risk management. In each case, corporate leaders engaged in speculative or fraudulent activities without proper checks and

² Shailaja, V. (2006). *Cases in Corporate Governance*. Indian Institute of Management Bangalore. Retrieved from <u>https://www.iimb.ac.in/node/4284</u>

balances. Additionally, there was often a failure to align management actions with the long-term interests of stakeholders. These shortcomings underscore the critical need for clear corporate governance frameworks that prioritize accountability, ethical behavior, and strategic risk management to ensure sustainable business practices.

The Importance of Family Businesses and Their Impact on Economic Growth

When we talk about corporate governance, it's easy to picture large public corporations with sprawling boards of directors and complex shareholder structures. But what about family businesses? These entities, often the backbone of many economies, face unique challenges that need clear governance frameworks to ensure their longevity and success. In this section, we'll explore how good corporate governance practices can guarantee family business continuity.

Family-owned businesses are significant contributors to national and global economies, serving to fuel wealth and job creation. According to research from the Harvard Businesse School, family-owned businesses account for an estimated 80% of all companies worldwide.³ Furthermore, as reported by the Family Firm Institute, these businesses are responsible for an estimated 70-90% of annual global GDP.⁴ In Latin America, family businesses represent about 75% of the private sector, making them a critical component of the region's economic structure.⁵

The benefits of family businesses extend beyond their economic contributions. Research shows that family businesses can generate value for shareholders based on several factors.

³ Groysberg, B., & Bell, D. (2014, April 10). *Generation to generation: How to save the family business*. Harvard Business Review Digital Articles. Retrieved from: https://www.hbs.edu/faculty/Pages/item.aspx?num=61011

⁴ Boyden. (2024). *Special report: The role of governance in family business*. Retrieved from: <u>https://www.boyden.com/es/media/special-report-the-role-of-governance-in-family-business-4029943/</u>

⁵ Economic Commission for Latin America and the Caribbean (ECLAC). (2022). *Lifecycle of Family Businesses*. Retrieved from:

https://repositorio.cepal.org/server/api/core/bitstreams/e77f282a-c7cb-42bc-9045-d58e955e6504/content

One key advantage is the long-term vision in decision-making, which aligns with sustainable growth and stability. Family businesses also have the ability and willingness to adopt unconventional strategies, allowing them to respond quickly to changing market circumstances and address emerging risks. Additionally, there is a strong desire to develop the business for future generations, which reduces the risk that majority shareholders will deplete the company's assets and destroy its value. Lastly, the commitment of family management to the company provides continuity in the way the business is run, fostering a stable and enduring enterprise.⁶

Challenges faced by Family Businesses

Despite the advantages, family businesses are uniquely complex due to the overlapping interests of family, business, and ownership. These overlapping circles often lead to challenges such as conflicting perspectives, succession planning, professionalization, and conflict resolution. According to various studies, family businesses in the United States tend to have lower market value compared to non-family businesses. For instance, a study by Holderness and Sheehan in 1988 observed that family businesses had a lower market value due to factors like concentration of ownership and management practices tailored to family needs.⁷ Additionally, in 2022 Pérez-González found that the stock market reacts negatively to the appointment of family heirs to managerial positions, indicating concerns about nepotism and competency.⁸

In 20024 Villonga & Amit highlighted specific weaknesses in family-controlled firms, especially when descendants are involved in top management, which can lead to conflicts of

⁶ Credit Suisse Family Index, 2007. Retrieved from:

https://www.ifc.org/content/dam/ifc/doc/mgrt/spanish-cg-guide-chapter5.pdf

⁷ HOLDERNESS, C. G., & SHEEHAN, D. P. (1988). *The role of majority shareholders in publicly held corporations*. Journal of Financial Economics, 20, pp. 317–346.

⁸ PEREZ-GONZALEZ, F. (2001). *Does inherited control hurt firm performance?* Working paper Columbia University.

interest and inefficiencies.⁹ These studies suggest that while family businesses can be valuable assets, the risks associated with concentrated control can deter external financing and reduce the company's market value.

One of the primary governance challenges in family businesses is the additional layer of family control or ownership. This complexity involves various interconnections within the family, such as family members who are also owners, directors, managers, or employees. Managing these relationships requires careful governance to ensure that the business operates smoothly and professionally. For instance, attracting and retaining qualified professionals for managerial positions can be challenging, as they may feel overshadowed by family members.

Moreover, external investors often influence the design of family business governance. With globalization and the emergence of global investors, there is a trend towards standardizing corporate governance concepts to meet international expectations. A 2006 global study on institutional investors highlighted that corporate governance has become a critical factor for investors when selecting portfolio candidates, emphasizing the need for transparency and minority shareholder protection.¹⁰

Family businesses often face a difficult choice when it comes to financing growth: whether to relinquish some control to external shareholders and adopt more formal governance practices in exchange for capital. This dilemma is particularly pronounced in countries with weak regulatory frameworks, where investors may lack confidence in local institutions.

Additionally, family businesses frequently lack clear distinctions between the business and family assets, particularly during the startup phase. This lack of separation can lead to

⁹ AMIT, R., & VILLALONGA, B. (2006). *Benefits and costs of control—enhancing mechanisms in U.S. family firms*. SSR Working Paper.

¹⁰ 2006 ISS Global Institutional Investor Study, by RiskMetrics' wholly owned subsidiary, Institutional Shareholder Services (ISS), 2006.

conflicts over asset usage and ownership rights. Governance policies in family businesses are often informal, relying heavily on key individuals rather than structured processes. This reliance can cause uncertainty among external investors and non-family employees, especially during times of transition.

Finally, the weaknesses of family business governance systems are most evident in internal controls, internal audits, and risk management. As these businesses grow more complex, the existing control measures often fail to keep pace, posing significant concerns for external investors. Each new generation introduces further governance challenges as the family and business complexity increases.

Addressing the Challenges in Family Businesses through the Implementation of Corporate Governance Practices

Addressing the unique challenges faced by family businesses through corporate governance is essential. However, it's crucial to understand that "one size doesn't fit all." This principle emphasizes the importance of tailoring governance structures to the specific needs and circumstances of each organization. After the global financial crisis, it became evident that improving governance performance depended on specific actions taken by each governance body according to their unique needs. This approach recognizes that a universal model of corporate governance is ineffective for all organizations. Instead, companies must develop structures, processes, and practices that cater to their particular situations.¹¹ Despite this, there are common corporate governance guidelines that can provide a framework for these companies to address their challenges effectively.

¹¹ Larcker, D. F., & Tayan, B. (2009). Perspectives from the boardroom. *Harvard Business School Working Knowledge*. Retrieved from <u>https://hbswk.hbs.edu/item/perspectives-from-the-boardroom-2009</u>

A study in 2006 analyzed 15 family-controlled companies and found that they had five main motivations for improving their corporate governance policies: institutionalizing and perpetuating the business model, implementing strategic plans, adding shareholder value, attracting financing, and improving international image and globalization prospects.¹² The study demonstrated that good corporate governance correlates with better operational and commercial success.

The solutions for corporate governance in family businesses vary depending on the phase of ownership. Professor John Davis from Harvard University developed a model that outlines the evolution of family businesses through three phases: the founders' phase, the partnership of siblings, and the cousin consortium. Each phase requires different governance structures and processes to address its specific challenges.¹³

As families grow, transferring the founders' values and knowledge to new generations becomes challenging. Maintaining unity and harmony of interests is critical, especially as the family expands and the demand for wealth creation increases. Governance institutions like family councils and boards of directors can help manage these dynamics by providing forums for communication and decision-making.

Corporate governance documents play a vital role in formalizing governance structures. In the early phases, businesses often handle governance informally. As the business evolves, policies on family employment, dividend distribution, and shareholder rights become necessary. These policies are typically compiled into a family constitution or protocol, which outlines the family's principles, roles, and governance structures.¹⁴

¹² IBGC, Brazilian Institute of Corporate Governance (2006). *Corporate Governance in Family-Controlled Companies*.

¹³ GERSICK, K. E., DAVIS, J. A., HAMPTON, M. M., & LANSBERG, I. (1997). *Generation to generation: life cycles of the family business*. Boston: Harvard Business School Press.

¹⁴ International Finance Corporation (IFC). (2008). *IFC Family Business Governance Handbook*. Retrieved from:

Specific governance solutions address common issues in family businesses, such as separating ownership, control, and management functions, creating family offices to manage family and business finances separately, and developing heirs' skills to become responsible business leaders. These measures help avoid conflicts, ensure equitable treatment of external investors, and maintain business continuity.¹⁵

Future Directions of Corporate Governance

As the business landscape continues to evolve, corporate governance must adapt to new trends and technologies. Emerging trends such as digital transformation, sustainability, and the increasing importance of Environmental, Social, and Governance (ESG) criteria are reshaping how businesses operate. Family businesses, in particular, must integrate these trends to remain competitive and relevant.

Digital transformation offers tools that enhance transparency and accountability through advanced data analytics, Artificial Intelligence (AI), and blockchain technology. These tools streamline governance processes, provide real-time insights, can and improve decision-making accuracy. For example, AI can assist in risk management by predicting potential governance issues before they escalate.

Sustainability is becoming a cornerstone of corporate strategy. Investors and stakeholders are increasingly prioritizing companies that demonstrate a commitment to sustainable practices. For family businesses, integrating sustainability into their governance framework can ensure long-term viability and enhance their reputation. Implementing sustainable practices also aligns with the long-term vision typical of family businesses, focusing on generational continuity and value preservation.

http://www.ifc.org/ifcext/corporategovernance.nsf/AttachmentsByTitle/Familly Business Second Edition Spa nish/\$FILE/Spanish_Family_Business_Final_2008.pdf, pp. 31-32. ¹⁵ (International Finance Corporation [IFC], 2008, pp. 31-32)

ESG criteria are gaining prominence as benchmarks for evaluating a company's ethical impact and sustainability. Family businesses can leverage ESG metrics to attract investment and build trust with stakeholders. By incorporating ESG considerations into their governance structures, family businesses can address social and environmental challenges while driving economic performance.¹⁶

The principle of "one size doesn't fit all" remains pertinent as family businesses navigate these emerging trends. While there is no universal governance model, guidelines and frameworks can be adapted to meet the specific needs and goals of each business. Effective governance in family businesses requires a tailored approach that considers the unique dynamics of family involvement, ownership, and succession planning.

Conclusion

Considering the points discussed, it becomes evident that the evolution and significance of corporate governance cannot be overstated, especially within the context of family businesses. From the early regulatory measures like the Bubble Act to modern frameworks like the Sarbanes-Oxley Act, the journey of corporate governance highlights the continuous effort to balance transparency, accountability, and stakeholder interests. Family businesses, while offering numerous advantages such as long-term vision and strong commitment, face unique challenges that require tailored governance solutions.

The principle of "one size doesn't fit all" remains critical. Each family business must develop and adapt governance structures that cater to its specific needs and circumstances. Effective corporate governance not only addresses these challenges but also ensures business

¹⁶ Minow, N. (2018, December 26). Corporate governance 2030: Thoughts on the future of corporate governance. *Harvard Law School Forum on Corporate Governance*. Retrieved from https://corpgov.law.harvard.edu/2018/12/26/corporate-governance-2030-thoughts-on-the-future-of-corporate-governance/

continuity, enhances company reputation, and promotes sustainable economic and social development. As we look to the future, integrating trends such as digital transformation, sustainability, and ESG criteria will be essential for maintaining relevance and competitiveness in an ever-changing global market.

By embracing these evolving practices and maintaining a commitment to robust corporate governance, family businesses can navigate their unique complexities, ensuring stability and success for generations to come. This comprehensive approach to governance will enable them to capitalize on opportunities, mitigate risks, and drive long-term growth, securing their legacy and contributing significantly to the global economy.

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